

Amendments to the Claims

1. (currently amended) A network device, comprising:
 - a user interface configured to allow users receive a preference from a user to specify
associate at least one contact device during a and at least one period of time slot;
 - a predictor configured to that predicts predict a probability of ~~contact~~ the user
answering an incoming call intended for the user at each of a plurality of through at least one
contact devices;
 - a first port to receive the incoming call ~~ealls~~ intended for the user;
 - a second port to send contact signals to at least one of the plurality of contact devices
responsive to the incoming call, depending upon ~~a user specification at least one of the~~
preference and the probability;
 - a processor to:
 - determine connection information based upon the contact device at which the
user responds to the contact signals; and
 - transmit the connection information to the predictor to allow the predictor to
update its probability ~~predictions~~ data associated with the user.
2. (currently amended) The network device of claim 1, the device further
comprising a memory to store the probability data, the probability data comprising a list of
associations between contact devices and time slots.

3. (currently amended) The network device of claim 1, the user interface further configured to allow receive a selection from the user to select at least one of a predictive mode, a combination mode, and a preference mode, wherein:

in the predictive mode, the contact signals are sent to the at least one of the plurality of contact devices based on the probability;

in the preference mode, the contact signals are sent to the at least one of the plurality of contact devices based on the preference; and

in the combination mode, the contact signals are sent to the at least one of the plurality of contact devices based on the preference and the probability.

4. (currently amended) The network device of claim 1, wherein the plurality of contact devices are selected from the group consisting of: pagers, cellular phones, landline phones, computers, personal digital assistants, and mobile computing devices.

5. (currently amended) The network device of claim 1, ~~the contact signal~~ incoming call further comprising: a phone call, a fax signal, an instant message, and a video call.

6. (currently amended) A method of contacting a user, comprising:
receiving an incoming call for a user at a first device;
accessing user preferences for contacting the user;

predicting a probability ~~on contacting~~ of the user answering the incoming call from
~~by~~ at least one contact device based upon the user preferences and probability data previous
~~successful contacts~~;

transmitting a contact signal to ~~the~~ at least one device ~~having the highest probability~~
based on at least one of the user preferences and the probability;

determining the success or failure of the contact signal by determining whether the
user answered the incoming call; and

updating the probability data based on the success or failure of the contact signal used
~~in the predicting~~.

7. (currently amended) The method of claim 6, receiving ~~[[a]]~~the incoming call
further comprising receiving one of the group consisting of: a phone call, a fax signal, an
instant message and a video call.

8. (currently amended) The method of claim 6, accessing user preferences
further comprising accessing an indicator specifying at least one of a predictive mode, a
combination mode, and a preference mode for predictive routing.

9. (currently amended) The method of claim ~~[[6]]~~8, accessing user preferences
further comprising accessing the indicator for a combination mode and transmitting the
contact signals further comprising determining the at least one device by applying a
weighting factor based on the user preferences to the probability ~~a list of user preferences for~~
~~a particular time period~~.

10. (currently amended) The method of claim 6, transmitting the contact signal
~~accessing user preferences~~ further comprising transmitting the contact signal to a plurality of
contact devices based on at least one of the user preferences and the probability ~~accessing a~~
~~list of user preferences and an indicator for predictive routing.~~

11. (original) The method of claim 6, predicting a probability further comprising
applying Bayes's Theorem to the contact devices.

12. (previously presented) The method of claim 6, transmitting a contact signal
further comprising transmitting one of the group consisting of: a phone call, a fax signal, an
instant message or a video call.

13. (currently amended) The method of claim 6, determining the success or
failure further comprising determining at what contact device the user ~~responds to the signal~~
answers the incoming call.

14. (currently amended) The method of claim ~~[[6]]~~13, updating the probability
data further comprising raising the probability of ~~[[a]]~~the contact device at which the user
~~responds to~~ answers the incoming call.

15. (currently amended) The method of claim 6, updating the probability data
further comprising:

determining that a success rate is below a failure threshold after a predetermined period of time; and

querying the user to ~~either enter~~ select a broadcast ~~system mode~~, select a probability mode, or ~~choose a best mode of prediction~~ update the user preferences.

16. (currently amended) The method of claim 6, updating the probability data further comprising:

determining that a success rate is above a success threshold; and

~~ordering~~ determining a probability for each of a plurality of contact devices based upon past successes.

17. (original) The method of claim 6, transmitting a contact signal further comprising:

determining a first set of contact devices having a probability of success within a predetermined range; and

sending multiple contact signals to contact devices in the first set in parallel; and

if no success occurs, determining a next set of contact devices having a probability of success within a next range.

18. (original) The method of claim 17, the method further comprising repeating the determining and sending processes until a success occurs.

19. (original) The method of claim 17, the method further comprising altering the ranges depending upon successes.

20. (currently amended) A network device, comprising:

- a means for ~~allowing users to specify~~ receiving a preference from a user associating at least one contact device during with at least one a period of time slot;
- a means for predicting a probability of ~~contact~~ the user answering an incoming call intended for the user at each of a plurality of through at least one contact devices;
- a means for receiving the incoming call ~~calls~~ intended for the user;
- a means for sending contact signals to at least one of the plurality of contact devices responsive to the incoming call, depending upon a user specification at least one of the preference and the probability;
- a means for:
 - determining connection information based upon the contact device at which the user responds to the contact signal; and
 - transmitting the connection information to the predictor to allow the predictor to update ~~its probability predictions~~ data associated with the user.

21. (currently amended) The network device of claim 20, the device further comprising a means for storing the probability data.

22. (currently amended) A computer-readable medium containing computer-executable instructions that, when executed, cause the computer to:

receive an incoming call for a user at a first device;

access user preferences for contacting the user;

predict a probability ~~on contacting~~ of the user answering the incoming call from by at least one contact device based upon the user preferences and probability data previous successful contacts;

transmit a contact signal to ~~the~~ at least one device ~~having the highest probability~~ based on at least one of the user preferences and the probability;

determine the success or failure of the contact signal by determining whether the user answered the incoming call; and

update the probability data based on the success or failure of the contact signal used in the predicting.

23. (currently amended) The medium of claim 22, the code causing the machine to update the probability data further causing the machine to:

determine that a success rate is below a failure threshold after a predetermined period of time; and

query the user to ~~either enter~~ select a broadcast system mode, select a probability mode, or choose a best mode of prediction update the user preferences.

24. (currently amended) The medium of claim 22, the code causing the machine to update the probability data further causing the machine to:

determining that a success rate is above a success threshold; and

~~ordering~~ determining a probability for each of a plurality of contact devices based upon past successes.

25. (previously presented) The medium of claim 22, the code causing the machine to update the probability data further causing the machine to transmit a contact signal further comprising:

determine a first set of contact devices having a probability of success within a predetermined range;

send multiple contact signals to contact devices in the first set in parallel; and

if no success occurs, determine a next set of contact devices having a probability of success within a next range.

26. (new) A method of contacting a user, comprising:

receiving an incoming call for a first user from a second user;

accessing a first probability of the first user answering the incoming call on a first contact device;

transmitting the incoming call to the first contact device based on the first probability;

determining the success or failure of the transmitting by determining whether the first user answered the incoming call at the first device;

updating probability data based on the success or failure of the transmitting; and

when a failure is determined:

accessing a second probability of the first user answering the incoming call on a second contact device from the plurality of contact devices; and

transmitting the incoming call to the second contact device based on the second probability.